Claims Adjuster Trainee - Miami Job

**Date:** Aug 12, 2014  
**Location:** Miami, FL, US

Progressive is a forward-moving organization that continuously revolutionizes the insurance industry. Our employees have the chance to work in a diverse, dynamic atmosphere that thrives on innovation, technical expertise and creative solutions. Join a team of enthusiastic people who change the insurance industry one big idea at a time.

**Claims Adjuster Trainee**

Join our team and put your curiosity, intellect and investigative abilities to good use as a Claims Adjuster. As part of our Progressive Claims Team, you'll be part detective, part counselor and part hero. We are looking for naturally curious people who are always interested in getting the whole story.

You'll develop relationships with customers, investigate insurance policy coverage, determine fault in auto accidents, and document activity on each claim to resolve them as quickly and accurately as possible. As you advance in this role and as the business need arises, you may have an opportunity to compete for jobs learning how to estimate property damage or to adjust injury claims. We're looking for someone who can work effectively with customers who've been in an accident while keeping an eye on the details.

**Paid Training!** Our award winning, in-depth training empowers you to confidently deliver positive outcomes for our customers. In our two week Claims Ownership Class you'll learn about field claims and property damage fundamentals like how to handle total loss situations.

**Location:** Miami, Florida  
**Training Schedule:** Monday – Friday, 8am to 5pm

**Work Schedule (after training):**
Required work days will be: Monday, Friday, Saturday, along with 2 other days of your choice (Tuesday, Wednesday or Thursday). Days off are Sunday and your choice of a second non-consecutive day off as noted. Work hours will be dependent upon business need, 8am to 5pm OR 9am to 6pm

**Salary:** $43,000.00 - $45,000.00

**Education and Experience Needed to be Successful:**

- Bachelor's degree strongly preferred with experience in a customer service type role
- In lieu of bachelor's degree, high school degree/GED and 5+ years of experience in one of the following types of positions:
  - Positions requiring significant amounts of in-person customer interaction
  - Leadership roles in customer service environment
  - Retail management
  - Restaurant management
  - Military leadership roles

**Knowledge and Skills Needed to be Successful:**
• Exceptional customer service skills
• Excellent communication and interpersonal skills
• Strong analytical skills
• Organizational and multi-tasking abilities
• Solid negotiation skills
• Ability to adapt quickly in a fast paced environment
• This position requires individuals to occasionally drive for company purposes, therefore a valid driver’s license is required
• Bilingual in Spanish preferred

Progressive Offers:
• Gainshare bonus of up to 16% of salary (Our annual Gainshare bonus program rewards employees based on the company’s achievement of annual performance objectives)
• Medical, dental, vision and life insurance benefits
• Ongoing training and opportunities for career advancement
• Award winning, inclusive environment with Employee Resource Groups
• Flexible shifts, casual dress, and great corporate culture
• 401k plan
• Tuition assistance
• Employee discounts
• Child care subsidy

How to Apply:
Apply now and find out what it’s like to be a part of an environment where you are celebrated for the person you are, the ideas you bring and the energy you invest. Once you complete your application, you can monitor your status in the hiring process by logging into your profile. A representative from our Talent Advisor Group will be in touch if you are moving forward. For certain positions, candidates must meet company requirements on our online assessment test. As part of our hiring process, candidates must also pass a comprehensive background check. Equal Opportunity Employer.

#vj-11-11#

Job: Claims
Primary Location: United States-Florida-Miami
Schedule: Full-time
Employee Status: Regular

Nearest Major Market: Miami
Job Segments: Curriculum, Medical, Trainee, Bilingual, Education, Healthcare, Entry Level

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