

General Water Park Policies

Because Grapeland Water Park is a family park, we expect guests to behave appropriately. Violating our park policies may be cause for ejection from the park without refund. For more information, please review the park policies below.

HOURS OF OPERATION

Summer Hours from May - September

- Monday - Sunday 9:00 a.m. to 8:00 p.m.

Winter Hours from October - April

- Monday – Sunday 10:00 a.m. to 5:00 p.m.

Weather permitting, hours subject to change.

Water Park Closed from January 15 to February 15

CAPACITY

Total Combined Bathing Load (4 pools): 765 swimmers

Water Park Capacity: 1,000 total patrons

*The capacity of pools and/or entire park may be reduced at the management's discretion.

BEHAVIOR

We expect all guests to behave in a family-friendly manner. Profanity and unruly behavior are offensive to park guests and may be cause for ejection. Guests are not permitted to bypass others in line, or exit the line and return to the same place for any reason. Guests exiting a line must go to the back of the line if they choose to return.

DRESS CODE

Grapeland strictly enforces a dress code. Proper attire must be worn at all times, no jean shorts, cutoffs, thongs or clothing with rude, vulgar or offensive language or graphics. Water Park admission may be denied if clothing is deemed by management to be inappropriate.

LANGUAGE

Guests using profanity or abusive language, symbols or gestures may be ejected from the water park.

SMOKING

All areas at Grapeland Water Park are smoke-free, and smoking is strictly prohibited.

PETS

Pets are not permitted in the park.

FOOD, DRINKS AND COOLERS

Food, beverages or coolers may not be brought into the park. Outside food is not permitted.

ALCOHOLIC BEVERAGES

No alcoholic beverages can be brought into Grapeland.

PROHIBITED ITEMS

In addition to all items previously mentioned, the following items are not permitted at Grapeland Water Park, at any time:

- Lawn chairs and folding chairs
- Magic markers, spray paint and aerosol cans
- Glass bottles
- Knives or chains
- Fireworks and explosives
- Firearms or ammunition
- Chemical weapons, including mace and pepper spray

ANNUAL PASSES AND RE-ENTRY

Annual Pass holders must present their passes and a valid photo ID to gain entrance to the Water Park. When guests return to the park, they must present their season pass and a valid photo ID once again. Transferring season passes is a violation of Grapeland policies and is strictly prohibited.

COMMERCIAL PHOTOGRAPHY

By entering the park, each guest grants Grapeland Water Park the right to film, videotape, or photograph him/her on park property for any reason, without payment or consideration.

INDIVIDUAL RESPONSIBILITY

There is an inherent risk in participating in any amusement ride. We expect riders to exercise good judgment and act in a responsible manner. Guests must also obey all oral and written warnings. Guests who do not comply with ride rules may be ejected from the park. Please refer to specific guidelines posted at the entrance of every ride.

LOOSE ARTICLES

Loose articles are not permitted on rides or in pools and should be left with non-riders or secured in lockers. Grapeland and its employees are not responsible for lost or stolen items. Personal items that are lost in Water Park areas should be reported to the Main Office. All loose articles which cannot be secured must be left in a locker or with a non-rider prior to entering the Water.

RESTRICTED AREAS

Guests are not permitted to enter restricted areas, including equipment room, pump areas and employee areas. Grapeland will make every effort to retrieve lost articles after normal operating hours. Guests entering restricted areas may be ejected.

CAMERAS

For the safety of our guests, cameras are only allowed in dry areas.

TICKET OPTIONS

We offer daily tickets and Annual Passes to Grapeland Water Park. Children 3 years old and under are free.

INCLEMENT WEATHER

Grapeland Water Park has a Thor Guard lightning prediction system. In the event of lightning conditions you will hear a 15 seconds horn blast, at this time you must immediately clear all areas of the Water Park and return to your vehicles. For precautionary reasons, Grapeland Water Park will not re-open until at least 30 minutes after the last lightning sighted in the area.

In the event of high winds, heavy rains or cold temperatures the Water Park will be closed at Administration's discretion.

LOST CHILDREN

Children 5 years old and younger must be within arms reach of an adult at all times in the Water Park. Please instruct children to contact the nearest Water Park employee for assistance. A PA system will be used to advise patrons of the situation.

GUEST WITH DISABILITIES

All decks and pools at Grapeland Water Park are handicap accessible.

Grapeland Water Park Group Use Policy

GROUP RATES

All youth 4-14 years old \$5 per person

All people 14 years and older:

15 - 49 people \$9.00 per person

50 - 99 people \$8.00 per person

100 + people \$7.00 per person

*the above rates are inclusive of tax

Dependent on Water Park Capacity

- The park is a perfect place for family fun and group gatherings. Group rates start at 15 persons. Please call (305) 960-2950 for more information, our staff will be happy to assist you in planning your visit to the park.
- Please ensure that your group has an average of 8 children per adult.
- All groups must have an advance registration to guarantee admission.
- In the event of an electrical storm in the immediate area, you will hear an air horn. Please have your group pick up all their belongings and exit the water park in a quick and orderly fashion. For the safety of your group all vehicles must remain onsite in case of inclement weather.
- We encourage you to establish a meeting place in case your group becomes separated. Please instruct children to contact the nearest Water park employee for assistance.

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